Telegraphic Address
'Bunge', Nairobi
Telephone 2848003
Fax: 2243694
Nairobi, Kenya

P A R L I A M E N T
Parliamentary Joint Services
Parliament Buildings
P. O. Box 41842 –00100
Email: dg@parliament.go.ke

PARLIAMENTARY SERVICE COMMISSION
OFFICE OF THE DIRECTOR-GENERAL

10th January, 2022

Dear Sirs,

Responses for clarifications Sought by Bidders on Tender No. PJS/015/2021-2022 For Supply, Delivery, Configuration, Deployment, Training & Commissioning of Integrated Communication System

Sr. No	Section	Description	PSC Remarks
1.	E-Office	Facility to raise custom triggers like email, ~~fax, SMS~~ etc. for escalations. **Query:** As mentioned in the reply to consider SMS / how many SMS to be considered as the number such instances are not own or does PSC has any Gateway available which can be used for sending these SMS , as to quote a cost of SMS / quantification would be required.	PSC already has a SMS gateway. The bidder to only factor in cost of the integration with existing gateway. The bidder to indicate the cost per SMS and not to be included in the price schedule as the client will pay for the cost of SMS
2.	General	So commercial proposal should include for total four years running cost on cloud? Two years warranty plus two years AMC **Query** : It is still not clear for how many years Cloud hosting is to be considered and whether the AMC and Warranty would be running concurrently or after the end of warranty AMC would start.	Kindly include the cost of hosting email/efile services in the cloud for two (2) years only. Warranty and AMC support should run concurrently for a period of two (2) years after commissioning and signoff from PSC. Please prepare your commercial proposal accordingly.
3.	General	What about migration cost moving from cloud to on premises? should we quote separately? **Query:** This is still not clear; we would like to know this is it to be quoted separately or to be merged into total cost.	The bidder should provide the "Migration Plan" from cloud to On-Premise. However, the cost for the same should be indicated as a separate annexure, but MUST NOT be included in the main tender prices.

4.	General	There is no mention of number of scanners required for the PSC for this project **Query:** As mentioned in your answer there is going to be Central Registry where document would be received for scanning, we would like to know, do we need to quote for scanner or it is already there or would be procured separately.	The bidder must provide the specification for scanner. PSC will procure it separately. Bidders to provide technical specifications for scanners
5.	General	The servers and storage value can be determined if we know the quantity of the documents PSC is going to store. Without that it becomes very difficult to give a quote for the same. **Query:** The response mentioned in above requires more clarification :	PSC requires the bidders to provide the cost for 6 TB of storage space per month to be used by 2000 users of PSC for integrated Communication System (e-Mail and e-File/office system) for a period of 2 years for cloud hosting. In an event of additional storage space requirement by PSC, PSC shall procure the additional storage space from the cloud service provider.
6.	General	How many applications you have to integration with Zimbra Collaboration	We have not mentioned any specific application in the RFP such as Zimbra. Bidders are requested to propose for any collaboration tool/ solution as long as it meets PSC requirements i.e. open source or equivalent. Kindly refer to RFP which is very clear that the scope is for Email and E-Office/E-File. However, the solution should be capable of integrating with other Applications.
7.	General	**Query**: Which one application you are using to maintain HR data. Is it Java based on open standard application…?	The existing HR application is open standard. But has no relevance to this Project.
8	General	**Query** : Is Active Directory in Place…?	No

9	General	**Query** : Is SMS gateway in place..?	Yes
10	General	**Query** : What is the make and model of EPABX	High path 4000 and it has no relevance to this project.
11.	General	**Query** : How may mobile users and how many desktops/ laptop users..?	The solution should be accessed from any device as long as the user is authenticated by the application. The solution should be device and operating system agnostic.
12.	General	**Query** : At present which network monitoring tool you are using	We use a Tool which is a free open source platform(Nagios)
13.	General	**Query** : How many mac systems are available which will access email..?	The solution should be accessed from any device as long as the user is authenticated by the application. The solution should be device and operating system agnostic.
14.	General	**Query** : Is this backup solution requirement is only email server or other server data backup	The proposed solution should be compatible with any backup solution

CLEMENT M. NYANDIERE, MBS,
DIRECTOR-GENERAL/ACCOUNTING OFFICER,
PARLIAMENTARY JOINT SERVICES,
PARLIAMENTARY SERVICE COMMISSION